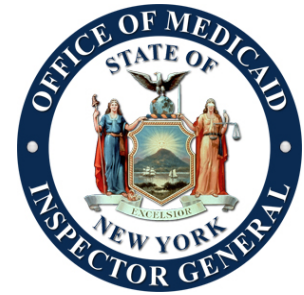


NYS Office of the Medicaid Inspector General



- The NYS Office of the Medicaid Inspector General's Bureau of Allegations and Complaints has been set up to receive all Medicaid allegations and complaints and to refer them to the appropriate entity for further action/investigation.

How to report Medicaid Complaints and Fraud Allegations

There are several ways to report an allegation or complaint:

- email bac@omig.ny.gov
- toll free (877) 873-7283
- call (518) 402-1378
- fax (518) 486-7192
- Internet www.omig.ny.gov
- Mail to:
NYS OMIG
Bureau of Allegations and Complaints
800 N. Pearl Street
Albany, NY 12204

WHAT SHOULD BE REPORTED?

When you suspect or see Medicaid wrongdoing we need to know. This includes:

- giving or receiving bribes or kickbacks
- use of unacceptable medical and/or billing practices
- misuse or abuse of Medicaid services
- falsifying records or giving false information

WHAT INFORMATION IS NEEDED?

- Who is involved
- What wrongdoing occurred
- When it occurred
- Whether there are witnesses to the misconduct

In your own words, please describe in as much detail as possible what a person or business did to commit Medicaid Fraud. Please enclose copies (never originals) of supporting documentation, when available. *If you think it's wrong, it should be reported.*

WILL MY COMPLAINT BE CONFIDENTIAL?

When you contact us with a complaint you are not required to identify yourself, however, we encourage that you do so in the event additional questions arise during the course of our evaluation or investigation.

If you do choose to identify yourself when filing a complaint, please know that it is our strict policy to protect your identity during the course of our evaluation or investigation, to the extent possible.

WHAT HAPPENS AFTER I REPORT MY COMPLAINT?

After your complaint is received, the OMIG will evaluate it and take appropriate action. If you submit your name and contact information on the complaint, you will receive an acknowledgement from the OMIG.

Unless you have chosen to file your complaint anonymously, you may be contacted to verify details of the complaint or to provide additional information.